

CADTH RAPID RESPONSE REPORT: SUMMARY OF ABSTRACTS

# Telehealth and Mobile Services for Substance Use Disorder: Clinical Effectiveness, Cost- Effectiveness and Guidelines

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**Authors:** Deba Hafizi, Charlene Argáez

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## Research Questions

1. What is the clinical effectiveness of telehealth-delivered interventions and mobile (moveable) services in the management of substance use disorder?
2. What is the cost-effectiveness of telehealth-delivered interventions and mobile (moveable) services in the management of substance use disorder?
3. What are the evidence-based guidelines regarding telehealth-delivered interventions and mobile (moveable) services in the management of substance use disorder?

## Key Findings

Two systematic reviews and eight non-randomized studies were identified regarding the clinical effectiveness of telehealth-delivered interventions and mobile services in the management of substance use disorder. No relevant economic evaluations or evidence-based guidelines were identified regarding telehealth-delivered interventions and mobile (moveable) services in the management of substance use disorder.

## Methods

A limited literature search was conducted by an information specialist on key resources including PubMed, the Cochrane Library, the University of York Centre for Reviews and Dissemination (CRD) databases, the websites of Canadian and major international health technology agencies, as well as a focused Internet search. The search strategy was comprised of both controlled vocabulary, such as the National Library of Medicine’s MeSH (Medical Subject Headings), and keywords. The main search concepts were opioids, telemedicine and mobile health units. No filters were applied to limit the retrieval by study type. The search was also limited to English language documents published between January 1, 2015 and January 9, 2020. Internet links were provided, where available.

## Selection Criteria

One reviewer screened citations and selected studies based on the inclusion criteria presented in Table 1.

**Table 1: Selection Criteria**

<b>Population</b>	Adults with substance use disorder with or without other co-occurring mental health or addictions issues
<b>Intervention</b>	<p>Telehealth interventions (e.g., telehealth-based opioid agonist therapy, telehealth-based mental health services, telehealth-based combined therapies)</p> <p>Mobile health services (i.e., moveable services, such as Mobile Outreach Street Health (MOSH) in Halifax; mobile pharmacies providing opioid agonist therapies and mental health interventions; mobile supervised injection sites; mobile needle exchanges)</p>

<b>Comparator</b>	Q1-2: No treatment (no substance use disorder treatment); standard or usual care delivered in-person, in static locations (including opioid agonist therapy); No comparator (before and after studies) Q3: No comparator
<b>Outcomes</b>	Q1: Clinical effectiveness (e.g., changes in overdoses, retention, compliance, safety [patient harms and benefits], change in health status, change in symptoms, quality of life) Q2: Cost-effectiveness (e.g., cost per hospitalization avoided, cost per overdose avoided, cost per quality-adjusted life year [QALY] increase) Q3: Recommendations
<b>Study Designs</b>	Health technology assessments, systematic reviews, randomized controlled trials, non-randomized studies, economic evaluations, evidence-based guidelines

## Results

Rapid Response reports are organized so that the higher quality evidence is presented first. Therefore, health technology assessment reports and systematic reviews are presented first. These are followed by randomized controlled trials, non-randomized studies, economic evaluations, and evidence-based guidelines.

Two systematic reviews<sup>1-2</sup> and eight non-randomized studies<sup>3-10</sup> were identified regarding the clinical effectiveness of telehealth-delivered interventions and mobile services in the management of substance use disorder. No relevant health technology assessments, randomized controlled trials, economic evaluations, or evidence-based guidelines were identified.

Additional references of potential interest are provided in the appendix.

## Overall Summary of Findings

Two systematic reviews<sup>1-2</sup> and eight non-randomized studies<sup>3-10</sup> were identified regarding the clinical effectiveness of telehealth-delivered interventions and mobile services in the management of substance use disorder. Many studies demonstrated that telehealth or mobile health interventions improved treatment retention, adherence, and relapse prevention in patients with substance use.<sup>1-3,5,6,8,10</sup> However, the author of one study<sup>9</sup> found that there was no significant difference in treatment retention, abstinence, and substance use between telepsychiatry and in person treatment, while another study reported no significant difference in mental illness and substance use compared to standard care.<sup>3</sup> The authors of two non-randomized studies<sup>4,7</sup> assessed mobile harm reduction units administering hepatitis C virus (HCV) treatment to persons using or injecting drugs. The authors found that HCV reinfection was higher in those who injected drugs in the past 6 months,<sup>4</sup> and that HCV seroconversion (i.e. HCV infection) was not associated with methadone status.<sup>7</sup> The authors concluded that HCV treatment was efficacious preventing HCV reinfection in persons who use drugs attending low threshold mobile harm reduction units.<sup>4</sup> Detailed study characteristics are provided in Table 2.

**Table 2: Summary of Included Studies on Telehealth-delivered interventions and Mobile Services**

First Author, Year	Study Characteristics (N= # of patients)	Interventions	Comparators	Outcomes	Conclusions
<b>Systematic Reviews</b>					
Jiang 2017 <sup>1</sup>	<ul style="list-style-type: none"> <li>25 studies (22 RCT)</li> <li>11 studies for telecommunication</li> </ul>	Telephone MI	NR	<ul style="list-style-type: none"> <li>Treatment</li> <li>Prevention</li> </ul>	Multiple studies supported the effectiveness of telephone MI to treat and prevent substance abuse
Tofighi 2017 <sup>2</sup>	<ul style="list-style-type: none"> <li>11 studies</li> </ul>	Text Messaging Intervention	NR	<ul style="list-style-type: none"> <li>Clinical outcomes</li> <li>Treatment adherence</li> <li>Peer support engagement</li> <li>Relapse prevention</li> </ul>	Text messaging interventions demonstrated improved clinical outcomes, medication adherence, peer support group engagement; it also intervened on relapse prevention and appointment attendance
<b>Non-Randomized Studies</b>					
Legha 2019 <sup>3</sup>	<ul style="list-style-type: none"> <li>Matched case-control study</li> <li>N=103 cases and 103 controls</li> </ul>	Telepsychiatry	No treatment	<ul style="list-style-type: none"> <li>LOS</li> <li>ER visits</li> <li>Hospital admissions</li> <li>Clinical history</li> <li>Mental health</li> <li>Substance abuse diagnosis</li> <li>Treatment compliance</li> </ul>	Telepsychiatry patients had higher treatment compliance, greater likelihood to complete treatment, and fewer discharges against medical advice. However, PTSD and history of violence was higher in cases and no significant difference was found in mental health, medical illness, socioeconomic challenges or substance abuse.
Valencia 2019 <sup>4</sup>	<ul style="list-style-type: none"> <li>Prospective study</li> <li>N=160 PWUD in the past 6 months</li> </ul>	Mobile harm reduction units administering HCV treatment	No treatment	<ul style="list-style-type: none"> <li>HCV re-infection</li> </ul>	HCV treatment was efficacious; Incidence of HCV reinfection was higher in those who injected drugs in the past 6 months
Weintraub 2018 <sup>5</sup>	<ul style="list-style-type: none"> <li>Retrospective chart review</li> <li>N=177</li> <li>Setting: Rural drug treatment center</li> </ul>	Telemedicine delivered buprenorphine treatment	No treatment	<ul style="list-style-type: none"> <li>Treatment retention</li> <li>Substance abuse</li> </ul>	Buprenorphine was effectively delivered via telemedicine. Treatment retention was “98% at 1 week, 91% at 1 month, 73%

First Author, Year	Study Characteristics (N= # of patients)	Interventions	Comparators	Outcomes	Conclusions
					at 2 months, and 57% at 3 months"; 86% had negative opioid urine tests
<b>Cousins 2018<sup>6</sup></b>	<ul style="list-style-type: none"> <li>Retrospective study</li> <li>N=NR</li> <li>5 years</li> </ul>	Medication hub administering XR-NTX	No treatment	<ul style="list-style-type: none"> <li>Treatment adherence</li> </ul>	Significant increase in utilization of medication assisted treatment (89%) and initiation (59%)
<b>Valencia 2018<sup>7</sup></b>	<ul style="list-style-type: none"> <li>Prospective cohort</li> <li>N=940 PWUD</li> </ul>	Mobile harm reduction unit	No treatment	<ul style="list-style-type: none"> <li>HCV seroconversion/infection</li> </ul>	Methadone status was not associated with HCV seroconversion however injecting drugs in the past year was strongly associated.
<b>Eibl 2017<sup>8</sup></b>	<ul style="list-style-type: none"> <li>Retrospective cohort</li> <li>N=3733</li> </ul>	Telemedicine delivered OAT	In person treatment	<ul style="list-style-type: none"> <li>Treatment retention</li> </ul>	Treatment retention was greater in the telemedicine group (50% at 1 year) versus the in-person treatment group (39% at 1 year). The mixed group (25-75% by telemedicine) also had higher likelihood of retention than the in-person group (47% at 1 year).
<b>Zheng 2017<sup>9</sup></b>	<ul style="list-style-type: none"> <li>Retrospective study</li> <li>N=100</li> </ul>	Telepsychiatry / videoconference delivered buprenorphine MAT	In person treatment	<ul style="list-style-type: none"> <li>Substance use</li> <li>Time to abstinence from drug use</li> <li>Treatment retention</li> </ul>	No significant difference
<b>Guarino 2016<sup>10</sup></b>	<ul style="list-style-type: none"> <li>Mixed methods pilot study</li> <li>N=25 MMT patients</li> </ul>	Mobile psychosocial intervention and MMT	MMT alone	<ul style="list-style-type: none"> <li>Substance use</li> <li>Patient satisfaction</li> <li>Treatment retention</li> <li>Abstinence from drug use</li> </ul>	Participants in the intervention group reported significantly greater satisfaction and usefulness and demonstrated increased treatment retention and abstinence from illicit opioid drugs versus MMT alone

HCV = Hepatitis C virus; MAT = medication assisted treatment; MI = motivational interviewing; MMT = methadone maintenance treatment; NR = not reported; OAT = opioid agonist therapy; PWUD = people who use drugs; XR-NTX = extended-release naltrexone

## References Summarized

### Health Technology Assessments

No literature identified.

### Systematic Reviews and Meta-analyses

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[PubMed: PM28554033](#)
2. Tofighi B, Nicholson JM, McNeely J, Muench F, Lee JD. Mobile phone messaging for illicit drug and alcohol dependence: a systematic review of the literature. *Drug Alcohol Rev.* 2017 Jul;36(4):477-491.  
[PubMed: PM28474374](#)

### Randomized Controlled Trials

No literature identified.

### Non-Randomized Studies

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[PubMed: PM26618796](#)

## Economic Evaluations

No literature identified.

## Guidelines and Recommendations

No literature identified.



## Appendix — Further Information

### Previous CADTH Reports

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### Systematic Reviews

#### *Alternative Outcome*

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### Randomized Controlled Trials

#### *Alternative Population*

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[PubMed: PM29326094](#)
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## Non-Randomized Studies - Alternative Outcome

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